## **OUR SUSTAINABILITY POLICY**

As Turquoise Hotel, our sustainable management system policy prioritizes the social, cultural, fundamental rights and freedoms, health and safety rights of people in all its activities, without discrimination based on religion, language, race, gender, sexual preference or physical competence in related matters Guests, Employees and Third Parties. To carry out studies by drawing up a plan and taking the necessary measures to be environmentally responsible in all activities inside and outside the facility and to make improvements accordingly, taking into account the quality and economic interests of the facility and staff.

In this context, our main tasks are:

#### **Social**

• When developing our products and services, we ensure that they are environmentally friendly, safe, robust and of high quality. To produce safe food, reduce waste and avoid waste in our company.

### **Human Rights**

- Respecting and supporting universal human rights and taking responsibility for their violations,
- Raising awareness of all forms of violence, including domestic violence.
- To adopt the elimination of gender discrimination as a fundamental human right in all our activities towards all our employees and guests and to act in accordance with gender equality.

## **Work-and Health Protection**

- Carrying out regular health checks and training courses for our employees in the context of occupational safety and ensuring a safe working environment.
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#### Way of doing business that goes beyond legal requirements

- Adopting a way of doing business that goes beyond full regulatory compliance,
- To accept the principles of transparency, fairness, responsibility and accountability in corporate governance

## **Information Security**

• To protect the confidentiality, integrity and accessibility of information and to raise awareness of information security among our stakeholders.

### **Employee Rights**

- Recognizing that equal opportunity is one of the foundations of social sustainability,
- To ensure equal and effective participation of women in business and to increase female employment,
- To support the abolition of forced and compulsory labor and child labour
- To ensure there is no discrimination in recruitment and placement
- A responsible attitude towards our employees in ensuring work-life balance,

# Relationships with stakeholders and the community

- Communicate transparently, participatively and trustingly with our stakeholders in all our activities,
- Proactively managing our social, environmental and economic impacts together with our stakeholders
- To support and spread the sustainability approach
- To take into account the opinion of the community in the region in the activities carried out
- Not to display or sell historical and archaeological items, except as permitted by law

#### **Environment**

- To use natural resources effectively and produce less waste,
- Reduction of water consumption,
- Carry out studies according to the principle of waste reduction at the source
- Creation of economic added value through the reuse and recycling of waste
- Working in accordance with the principle of not polluting rather than cleaning in our activities,
- To combat global climate change
- To reduce the emission of all greenhouse gases, especially carbon dioxide, caused by our activities,
- To use renewable and efficient energy
- To control and reduce our environmental impact with our environmental management system,
- Acting in accordance with water safety criteria, reducing per capita water consumption, conducting
  regular water analysis and routine controls at our facilities and ensuring that it is discharged to the sewer
  in a way that is safe for our environment,
- Reduction of carbon emissions and greenhouse gas emissions through the use of renewable energy sources in all our activities and new investments in our facilities,
- To contribute to the development of the local economy, to support local employment and local suppliers,
- To introduce all our guests to the natural and cultural heritage and artifacts of the region,
- To introduce our guests to our land and traditions with our local products and themed evenings,
- To closely follow scientific and technological developments and to make adaptation a policy,
- To raise awareness of natural disasters, which are increasing due to climate change, and to raise our staff and guests' awareness of disasters through training and exercises,

# Respect for biodiversity

- Consider biodiversity and ecosystem aspects when formulating our environmental strategies and designing our activities
- To protect the ecosystem in the terrestrial areas of our facilities, to ensure the protection and sustainability of natural life in our environment by tracking invasive species,

#### **Economically**

- To always prioritize the principle of "equal workload, equal pay" for our employees,
- To generate and distribute greater economic value,
- To create competitive advantages and ensure sustainable profitability in our value chain, based on continuous improvement and development,
- Ensuring that our suppliers respect fundamental human rights, equal opportunities and our principles of business ethics.
- Working with suppliers who comply with all legal requirements, including a safe work environment, working hours and remuneration,